

Titel:

SUPPORT ENGINEER “PACKAGING” (M/F/D)

Region:

DACH

Reports to:

Customer Success Manager EMEA

Company:

Our customer is a global thinking company with nearly 3.000 motivated employees. Our customer developing breakthrough technologies for the manufacturing of signage, packaging, textiles and personalized documents, with a wide range of printers, inks, digital front ends and a comprehensive business and production workflow suite that transforms and streamlines the entire production process, increasing competitiveness and boosting productivity.

Main responsibilities:

- The primary focus will be on executing customer facing support & service activities to meet and exceed customer satisfaction with a team of industry leading professionals.
- Support current programs, develop customized software solutions along with integration projects, preferably in the corrugated packaging industry. Utilize the latest technologies, architectures and tools to enhance software reliability, reusability and increase productivity.
- Working hands-on, dynamic, results oriented and experienced together with the team and with customers

Competencies:

- Minimum 3-5 years related corrugated or packaging industry experience
- Very interested in new software systems for the corrugated or packaging market
- Demonstrated ability to identify problems and to provide solutions with minimal direction
- Proven experience in developing and supporting software solutions
- Bachelor's degree in the appropriate field or demonstrated development experience and appropriate references are required
- Motivated and self-driven
- Fluent in English and additional languages are a plus

Contact:

KNOX GmbH
Neuer Wall 71
20354 Hamburg
T +49 (0)40 18 05 64 18
hr@knox-gmbh.com
www.knox-gmbh.com